



Public Health
Prevent. Promote. Protect.

Macon County Health Department
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FOR IMMEDIATE RELEASE

November 30, 2020

Contact Tracing Calls

DECATUR, IL- In an effort to help slow the spread of COVID-19, the Macon County Health Department (MCHD) is continuing to conduct thorough case investigations regarding positive cases of COVID-19 in our residents. While the MCHD is currently operating from 8:00 a.m. to 4:00 p.m. on weekdays, case investigation and contact tracing calls are being conducted outside of these hours due to the high volume of positive cases and close contacts. Phone calls may be made as late as 8:30 p.m. by our staff.

Due to the amount of spam calls, we know many people do not answer the phone if they do not know the number. We encourage community members to answer all calls at this time. Our contact tracers will identify themselves and will call using many different lines and methods.

- 312-777-1999. The Caller ID for this number will read **IL COVID HELP**.
- 217-423-6988 -This is the main number for the Macon County Health Department.
- Staff will call with a 217 number using Microsoft Teams.
- Private or blocked due to using a personal number.

If you feel uncomfortable or unsure you are speaking to a member of our team, please contact us by calling 217-423-6988 or emailing livewell@maconchd.org.

As always, if you know you have been exposed to COVID-19, have tested positive or are awaiting test results, do not wait for a phone call to start your isolation or quarantine.

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For more information, please contact:

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